

## Project Profile: Mori Seiki

*When you've got heavy machinery and customers to impress, you need a floor that's practical and pretty. Concare delivers both for the Mori Seiki Chicago Solutions Center.*

First impressions are crucial, especially when you sell high-end machine tool equipment to global manufacturing industries. At the Mori Seiki Solutions Center of Chicago, training, servicing and selling expensive machines all happens in the same space. With customers regularly strolling through, the setting had to be both serviceable and eye-catching.

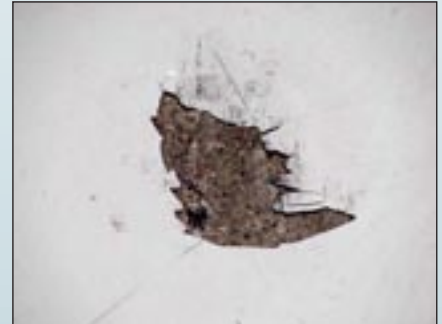
Mori Seiki constantly updated their inventory to give their clients a sneak peek at the latest industry innovations. While the steady flow of machinery attracted new customers, the constant moving of equipment caused damage to their showroom floor. The smooth surface was also problematic; between the hydraulic fluid-mist from machines and standing water spills following maintenance procedures, the floor was sometimes slippery and unsafe.

The facility's abundance of natural light also posed a special problem. Mori Seiki needed a light-colored floor to facilitate working on small controls and equipment fittings. But lighter shades of most material formulations, when combined with lots of sun, quickly yellow and show UV damage. Choosing the right technology to address all of Mori Seiki's unique needs was essential.

Concare crews worked hard to expedite the construction schedule by using a green concrete primer to force the new concrete to dry out quickly and to prevent moisture problems. Much of Mori Seiki's equipment couldn't be moved at once, so Concare staff had to complete the installation in two separate phases. Workers also protected sensitive machines and the large number of perimeter windows with plastic throughout the application.

The Concare team completely removed the scratched, pitted and gouged layers of coating already on the floor, replacing them with the LevelRight EC-Q system. At 1/8 inch thick, reinforced with aggregate for greater impact and abrasion resistance, the system provides a uniform, easy-to-clean surface with a mild slip resistance to keep staff and clientele safe.

Mori Seiki's new floor was finished with a UV-stable, chemical-resistant polyurethane topcoat for the bright, clean look they needed. The area was topped off with new striping to indicate traffic aisles and safety zones. With their flooring project complete, Mori Seiki had a floor that made the right impression, on their customers and their employees.



Layers of old coating were gouged and scratched, and the surface was too smooth to be safe.



Concare crews protected perimeter windows and immovable machinery with floor-to-ceiling plastic.



Concare's strong, attractive LevelRight EC-Q system was the perfect fit for Mori Seiki.

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Floors  
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